



**AMERICAN FEDERATION OF GOVERNMENT EMPLOYEES
NATIONAL VETERANS AFFAIRS COUNCIL #53**

Affiliated with the AFL - CIO

Mid-Term Bargaining Committee

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December 16, 2009

Scott Holliday, Acting Deputy Assistant Secretary
Office of Labor Management Relations (LMR)
Department of Veterans Affairs
810 Vermont Avenue, NW
Washington, D.C. 20420

Subject: VHA Product Effectiveness BCMA Customer Satisfaction
Survey

Dear Mr. Holliday:

The National VA Council #53 is approving the VHA Product Effectiveness BCMA Customer Satisfaction survey above within the Department. In accordance with VA/AFGE Master Agreement Article 46, Section 8, NVAC is request a copy of the results once completed. If you have any questions please call me at (217) 554-4866.

Sincerely,

Oscar L. Williams, Jr.
Chairperson, Mid-Term Bargaining Committee
2nd Executive Vice President
National VA Council #53

cc: Alma L. Lee, President National VA Council #53
Executive Committee, NVAC

AFGE: Good Government We Are Ready