



**AMERICAN FEDERATION OF GOVERNMENT EMPLOYEES
NATIONAL VETERANS AFFAIRS COUNCIL #53**

**Affiliated with the AFL - CIO
Mid-Term Bargaining Committee**

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April 19, 2010

Leslie Wiggins, Deputy Assistant Secretary
Office of Labor Management Relations (LMR)
Department of Veterans Affairs
810 Vermont Avenue, N.W.
Washington, D.C. 20420

Subject: VA OI&T Customer Satisfaction Survey

Dear Ms. Wiggins:

The National VA Council #53 is approving the cited VA OI&T Customer Satisfaction Survey within the Department. Please provide the NVAC with a copy of the survey results once completed. Please call me at (217) 554-4866 if you have any questions.

Sincerely,

Oscar L. Williams, Jr.
Chairperson, Mid-Term Bargaining Committee
2nd Executive Vice President
National VA Council #53

cc: Alma L. Lee, President National VA Council #53
Executive Committee, NVAC

AFGE: Good Government We Are Ready