



**AMERICAN FEDERATION OF GOVERNMENT EMPLOYEES  
NATIONAL VETERANS AFFAIRS COUNCIL #53**

Affiliated with the AFL - CIO

**Mid-Term Bargaining Committee**

**Oscar L. Williams Jr., Chair**  
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July 12, 2011

Leslie Wiggins, Deputy Assistant Secretary  
Office of Labor Management Relations (LMR)  
Department of Veterans Affairs  
810 Vermont Avenue, N.W.  
Washington, D.C. 20420

Subject: Office of Information & Technology Customer Satisfaction August 2011 Survey

Dear Ms. Wiggins:

The National VA Council #53 is approving the Office of Information and Technology Customer Satisfaction August 2011 Survey within the Department. Please provide the NVAC with a copy of the results once completed. Please call me at (217) 554-4866 if you have any questions.

Sincerely,

Oscar L. Williams, Jr.  
Chairperson, Mid-Term Bargaining Committee  
2<sup>nd</sup> Executive Vice President  
National VA Council #53

cc: Alma L. Lee, President National VA Council #53  
Executive Committee, NVAC  
Donald Stephen, OI&T HR Consultant

**AFGE: Good Government We Are Ready**