

December 3, 2010

William Carson, Chief Negotiator
Veterans Benefits Administration
810 Vermont Ave., NW
Washington, DC 20420

Dear Mr. Carson:

AFGE VBA Midterm Bargaining Committee is formally requesting to bargain on the appropriate arrangements for the adversely affected employee as a result of the new call recording system. We are requesting that you provide AFGE NVAC VBA Midterm Committee with any additional information to include **Appendix A**. We are also requesting a briefing .

We are requesting that you defer any implementation of this new system until you have met your labor obligation.

Alberta Franklin, Chief Negotiator
AFGE/NVAC VBA Midterm Committee

Cc: Alma Lee
NVAV VBA Midterm