



**AMERICAN FEDERATION OF GOVERNMENT EMPLOYEES
NATIONAL VETERANS AFFAIRS COUNCIL #53**

**Affiliated with the AFL - CIO
Mid-Term Bargaining Committee**

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| Oscar L. Williams Jr., Chair 2 nd Exec. V-President 29 Lake Street Danville, IL 61832-6101 | Bill Wetmore, Member 3 rd Exec. V-President 2319 Alava Court Waldorf, MD 20603 | Willie Haywood, Member 6 th Dist. Rep., NVAC 17705 Garden Blvd. Cleveland, OH 44128 | Jeff Sladek, Member 13 th Dist. Rep., NVAC VAMC 3601 S. 6 th Ave. Tucson, AZ 85723 |
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September 23, 2011

Leslie Wiggins, Deputy Assistant Secretary
Office of Labor Management Relations (LMR)
Department of Veterans Affairs
810 Vermont Avenue, NW
Washington, DC 20420

Subject: VA Point of Service Interactive Kiosk nationwide rollout and mandatory training

Dear Ms. Wiggins:

In accordance with Article 47, Section 2 C., of the Master Agreement the National VA Council #53 is formally demanding to bargain on the VA Point of Service Interactive Kiosk nationwide rollout and mandatory training within the Department. Please provide the NVAC's Title 38 Mid-Term Bargaining Committee with all information and/or data related to the subject. The negotiation of this matter should normally begin no later than twenty (20) workdays after the Management Chief Negotiator in this receives our demand to bargain.

Please cease and desist any implementation until the bargaining obligation has been met. The named NVAC bargaining committee may request a briefing over the cited subject above, before sending any proposals. If you have any questions please call me at (217) 554-4866.

Sincerely,

Oscar L. Williams, Jr.
Chairperson, Mid-Term Bargaining Committee
2nd Executive Vice President
National VA Council #53

cc: Alma L. Lee, President National VA Council #53
NVAC Executive Committee

AFGE: Good Government We Are Ready



DEPARTMENT OF VETERANS AFFAIRS
OFFICE LABOR-MANAGEMENT RELATIONS
WASHINGTON DC 20420

SEP 22 2011

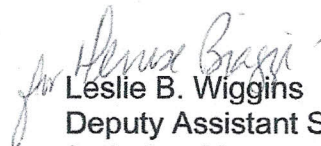
Oscar L. Williams, Jr.
2nd Executive Vice President
National VA Council AFGE
29 Lake Street
Danville, IL 61832

Dear Mr. Williams:

In a letter dated April 12, 2010, you were notified about implementation of the VA Point of Service (VPS) interactive kiosk pilot at the VA medical centers in Pittsburgh, Oklahoma City, Atlanta and Portland. Enclosed please find a document that explains the VA's intention to deploy kiosk devices nationally. Deployment will be accomplished in Waves, with VISNs 1, 4, 7, 16 and 20 being part of the first Wave. The document includes a table showing the intended deployment for the remaining VISNs. Mandatory training prior to national deployment is scheduled to begin on or about November 14, 2011.

If you would like to bargain or schedule a briefing on this matter, please contact Doug Katcher no later than October 19, 2011. He can be reached at douglas.katcher@va.gov or (828) 280-8689. Please direct questions about this initiative to Lori H. Amos, PMP at lori.amos@va.gov or (404) 828-5575.

Sincerely yours,


Leslie B. Wiggins
Deputy Assistant Secretary
for Labor-Management Relations

Enclosure

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Nat'VA Council
Mid-Term Bargaining Committee