

MEMORANDUM OF UNDERSTANDING

The following constitutes an agreement between the Department of Veterans Affairs, Veterans Health Administration (VHA) and the American Federation of Government Employees, AFL-CIO, National Veterans Affairs Council #53 (NVAC) concerning the reorganization of VISN 8 revenue operation into the Florida Consolidated Patient Account Center (CPAC) in Orlando, Florida.

1. The mandate for the Department to reorganize MCCF revenue operation into Consolidated Patient Account Centers was approved by the Under Secretary for Health in September 2008, was supported by the VHA National Leadership Board and Public Law 110-387 (Veterans' Mental Health and Other Care Improvement Act (S.2162)) dated October 10, 2008 signed by the former President, which mandated the reorganization is completed by 2013.
2. The national parties have agreed to the following procedures and appropriate arrangements for those impacted MCCF revenue employees within the AFGE bargaining unit affected by the mandate of P. L. 110-387.
3. In accordance with Article 34 Training and Career Development of the VA/AFGE Master Agreement or its successor Article, the Department will provide the training necessary to enable employees to perform all required duties.
4. The following shall apply to Florida CPAC virtual employees that remain at their current location under Station 733:
 - A. All employees will be provided with information on the procedures for leave requests and approval.
 - B. Grievance meetings at all steps will be held at the employee's duty location.
 - C. The virtual employees in similar positions at their current location shall be considered a leave group for the purpose of selecting their annual leave.
 - D. Management agrees to provide all virtual employees and their AFGE Local with the supervisory line of authority.
 - E. Leave coverage for Utilization Review Positions (UR) shall be in accordance with VHA Handbook 1601C.02

5. All VISN 8 revenue/MCCF employees will receive a letter informing the employees of their right to apply for a virtual position or to transfer to the Florida CPAC (Station 733) in Orlando, Florida or be reassigned to a position(s) at the same grade and pay which the employee qualifies for that has been set aside for impacted MCCF unit employees at their duty station, at least 60 days prior to the effective date of transfer occurring at their current duty station. Upon the request of the impacted employee, the employee will be provided career counseling and the specific list of positions for which they qualify from the set aside list. The contents of the letter will contain all options for employees set forth in this MOU. The letter will be shared with NVAC before sending to employees.
6. During the reorganization to the Florida CPAC, the area of consideration for filling new virtual CPAC positions at facilities in VISN 8 under the Florida CPAC will be as follows:
 - A. First area of consideration shall be any VISN 8 impacted revenue/MCCF employee at the current duty location where the vacancies are filled.
 - B. Second area of consideration shall be, other unit employees at their current duty location in VISN 8 facilities where the vacancies are filled.
 - C. Afterwards, the current areas of consideration in Merit Promotion Article in the VA/AFGE Master Agreement shall apply.
7. The following areas of consideration apply for filling vacant or newly announced positions at Florida CPAC Station 733 will adhere to the following:
 - A. The first area of consideration shall be limited to MCCF revenue bargaining unit employees impacted by the CPAC reorganization.
 - B. The second area of consideration shall be limited to bargaining unit employees represented by AFGE Local 559 at Orlando, Florida.
 - C. The third area of consideration will be all other employees in VISN 8.
 - D. Afterwards, the current areas of the consideration as specified in Article 22 Merit Promotion or its successor article of the VA/AFGE Master Agreement shall be followed for bargaining unit positions.
8. Virtual bargaining unit employees are included in the AFGE unit of representation and are considered in the first area of consideration for vacant unit positions at their current duty location.

9. As VISN 8 revenue/MCCF operations are transferred to the Florida CPAC, VISN 8 revenue/MCCF employees selected for positions at the CPAC Orlando, Florida shall receive relocation expenses in accordance with the Federal Travel Regulations. In accordance with the Federal Travel Regulations, any VISN 8 impacted revenue/MCCF employee selected for a position at the Florida CPAC, Orlando, Florida may elect to have one house-hunting trip for the employee and/or their spouse.
10. Management agrees to provide AFGE Locals 90 days prior to implementation at their facility with a current list of vacant positions that will be offered for reassignment to those VISN 8 revenue/MCCF employees who choose not to reorganize to the Florida CPAC or apply for a virtual position. An updated list will be provided monthly to VISN 8 AFGE Locals. The list will contain the specific title, grade and location of the vacant position for reassignment.
11. Any VISN 8 revenue/MCCF employees not selected for a virtual position or transferred to the Florida CPAC Station 733 in Orlando, Florida shall be reassigned to another position (same grade and pay) at their current duty location.
12. Any impacted MCCF revenue bargaining unit employees who voluntarily accept a position below their current grade and step shall receive grade and pay retention under 5 CFR 536 and VA/AFGE Master Agreement Article 27.
13. All bargaining unit employees assigned to the Florida CPAC shall have the opportunity to voluntarily participate or continue to participate in committees and/or task forces.
14. Grievances and any other correspondence shall be delivered to the Florida CPAC Revenue Supervisor or designee at the local duty location.
15. All data results for collections may be found at the following website: <http://vaww1.va.gov/cob/power.asp>. If the Union is unable to open the link, AFGE will notify CPAC Officials and a written report will be provided.
16. NVAC reserves its rights to address any issues that result from the data/information or any written report provided.
17. All virtual revenue bargaining unit employees within the Florida CPAC will remain under their current AFGE Local for representational responsibilities. Station 733 bargaining unit employees in Orlando, Florida, will remain under the responsibility of AFGE Local 559.
18. AFGE Local 559 shall be provide with office space at the Florida, CPAC and with office the equipment under Article 48 Section 4 or its successor Article of the VA/AFGE Master Agreement.

19. AFGE Locals may request to bargain on procedures not covered by this MOU, in accordance with Mid-Term Bargaining Article of the VA/AFGE Master Agreement, after the signing of this MOU agreement.
20. In the event VHA makes a decision to move the Florida CCPAC out of the Orlando, Florida metropolitan area, the NVAC will be notified and given the opportunity to bargain appropriately on the matter.
21. Upon receipt, the appropriate management official shall provide a copy of this MOU to the Local Union President.



For the Department (VHA)



For the National VA Council #53

2/18/2010
Date

2-18-2010
Date